

PAY DIFFERENTIAL 249
DEPARTMENT OF PERSONNEL ADMINISTRATION CALL CENTER PAY
DIFFERENTIAL – EXCLUDED EMPLOYEES

Established: 01/01/02

CLASS TITLE	CLASS CODE	CB/ID	RATE	EARNINGS ID	DEPARTMENT
Program Technician	9927	E97	\$100 Per Pay Period	8CC	Department of Personnel Administration
Personnel Program Technician I	5213				
Personnel Program Technician II	5214				

CRITERIA

In recognition of the complex work load and level and knowledge required to receive and respond to customer calls, employees in the above classes at the Department of Personnel Administration, Savings Plus Program, who perform at least 50 percent of their normal duties in the following assigned tasks shall receive Pay Differential 249.

- Full-time employees assigned to the Call Center and Technical Processing Units.
- Less than full-time employees assigned to the above duties shall receive the differential on a pro rata basis, according to their reduced time base.

FOR ALL CLASSES: IF APPLICABLE, SHOULD PAY DIFFERENTIAL BE:

PRO RATED	Yes
SUBJECT TO QUALIFYING PAY PERIOD	No
ALL TIME BASES AND TENURES ARE ELIGIBLE	Yes
SUBJECT TO PERS DEDUCTION	Yes

FOR ALL CLASSES: INCLUSION IN RATE TO CALCULATE THE FOLLOWING BENEFIT PAY

OVERTIME	Yes
IDL	Yes
EIDL	Yes
NDI	Yes
LUMP SUM VACATION	Yes
LUMP SUM SICK	Yes
LUMP SUM EXTRA	Yes